



International Organization for Migration (IOM)  
The UN Migration Agency

## **VACANCY NOTICE IOM/BENTIU/VN2020/09**

### **Open to Internal and External Candidates**

Position Title : **Community Outreach Assistant (2Positions)**

Duty Station : **Bentiu– South Sudan, with frequent travel to the field**

Classification : **General Service Staff, Grade 5**

Type of Appointment : **One Year Fixed Term with possibility of extension**

Estimated Start Date : **As soon as possible**

Closing Date : **October, 22 2020**

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and

IOM is committed to a diverse and inclusive environment. External and internal candidates are eligible to apply for this vacancy. For the purpose of the vacancy, internal candidates are considered as first- tier candidates.

IOM is the principal inter-governmental organization working in the field of migration. IOM's mission is to promote humane and orderly migration by providing services and advice to governments and migrants.

Present in Southern Sudan since 2004, IOM has 8 offices across 6 states and employs over 340 staff. IOM currently implements a range of humanitarian assistance, transition and recovery, border management and migration health initiatives in South Sudan, in co-operation with government and humanitarian partners as well as local communities. IOM has capacities in conflict analysis as well as monitoring of forced displacement/population movement, expertise in community engagement, and service delivery across the humanitarian-development continuum.

South Sudan is in a critical transition period. Following the signing of the Revitalized Agreement for the Resolution of Conflict in South Sudan (R-ARCSS) on 12 September 2018, and the more recent formation of the transitional government, the country is facing an unprecedented opportunity to start to recover from the effects of protracted conflict and humanitarian crisis. The ceasefire has been tenuously holding in most parts of the country, allowing previously displaced populations to return home. Towns that had been devastated by previous waves of fighting started to witness renewed activity, raising hopes for development and growth in the aftermath of years of war.

It is against this backdrop that the World Bank has selected the IOM as an implementing agency for the Enhancing Community Resilience Project (ECRP) that IOM is the principal inter-governmental organization working in the field of migration. IOM's mission is to promote humane and orderly migration by providing services and advice to governments and migrants.

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It is against this backdrop that the World Bank has selected the IOM as an implementing agency for the Enhancing Community Resilience Project (ECRP) that seeks to address an immediate need for basic services in selected areas of the country and strengthen local institutions capacity to better manage inter-communal tensions and resources and deliver on the dividends that the R-ARCSS supplies.

Working together with United Nations Office for Project Services (UNOPS), IOM will be involved in establishing, constructing, and promoting the sustainability of community infrastructure and services. IOM will be responsible for engaging the local communities and ensuring that decision-making processes comport with standards and best practices for community driven development. The ECRP is planned as a three-year initiative starting in September 2020.

Under the direct supervision of the National Field Coordinator, and the technical supervision of the Community Engagement Officer, the successful candidate will support the Enhancing Community Resilience Project (ECRP) implementation in Leer, South Sudan.

### **Responsibilities and Accountabilities;**

1. Support the implementation of community engagement activities according to the Standard Operating Procedures (SoPs) and establish effective working relationships with community members to promote ECRP objectives.
2. Support the roll out of the ECRP Community Engagement strategy, under the technical lead of the Community Engagement Officer.
3. Support the coordination of community engagement activities in the field, ensuring that community mobilizer teams are formed, work plans are established, and logistical arrangements are in place.
4. Support the establishment of Boma Development Committees and Payam Development Committees according to established SoPs and support the organization of training and capacity building activities.
5. Build capacity of community mobilizers on project deliverables and cross cutting themes, i.e. gender sensitivity, equity, transparency, and accountability.
6. Monitor implementation of ECRP community engagement activities at the field level and provide support as required.
7. Support community engagement strategies to address prevention and recovery of violence, discrimination, xenophobia, and marginalization through the development of targeted messages and community-based interventions.
8. Provide timely input to the Community Engagement Officer to contribute to periodic reports on programme delivery.
9. Perform such other duties as may be assigned.

### **Desirable Qualifications and Experiences;**

#### **Education;**

- University degree in Political or Social Sciences, International Relations, Development Studies, Migration Studies, Human Rights, or a related field from an accredited academic institution with three years of relevant experience; or
- Completed High school / Secondary school education with five years of relevant experience.

#### **Experience**

- Experience in community outreach, public affairs, development, and/or education;
- Experience working in complex humanitarian operations, specifically meeting timelines;
- Experience managing and mentoring teams and in promoting achievement of project objectives;

- Excellent interpersonal, cross-cultural, and diplomatic skills and the ability to lead and work collaboratively with a diverse team.
- Ability to design and deliver training effectively;
- Excellent report writing and analytical skills;
- Strong interpersonal and communication skills;
- Solid organizational skills: the ability to be flexible and work well under pressure in a fast-paced and detail-oriented team environment;
- Good computer skills: excellent knowledge of MS Word, Excel, PowerPoint, and email/internet software.

## **Desirable Competencies**

### ***Behavioral***

- Inclusion and respect for diversity: respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- Integrity and transparency: maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.
- Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- Delivering results: produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge: continuously seeks to learn, share knowledge and innovate.
- Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

### ***Technical***

- Displays mastery of subject matter
- Display awareness of relevant technological solutions and sustainability
- Execute tasks in a timely and accurate manner
- Coordinates and corresponds in a clear and concise manner
- Seeks to improve efficiency in tracking, monitoring and evaluating
- Follows up tasks to ensure timely completion
- Proactively develops new ways to resolve problems
- Allocates appropriate times and resources for own work and that of team members
- Incorporates gender-related needs, perspectives, and concerns, and promotes equal gender participation;

**Languages:**

Thorough knowledge of English language is required. Knowledge of local languages is essential.

**Method of application:**

Interested candidates are required to complete the information in this link <https://ee.humanitarianresponse.info/x/#Yi5g> and submit a letter of motivation and curriculum vitae marked “**Community Outreach Assistant**” to e-mail: [vss@iom.int](mailto:vss@iom.int). Applications needs to reflect the position title and vacancy number on the subject line. **Strictly On-line Applications will only be accepted.**

**Women are highly encouraged to apply.**

**Posting Period: 08 October 2020 to 22 October 2020**